

**No. 26-07/2011-T&C-CM**

**Date: 01.08.2014**

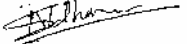
**Circular T&C-CM No. 23/14-15**

**Sub: Clarification w.r.t. rationalization of tariff under prepaid mobile services-reg.**

Kindly refer to this office letter of even No. dated 10.07.2014, 16.07.2014, 28.07.2014 and subsequent orders issued from time to time with regard to tariff under prepaid mobile services. It has been decided by competent authority to clarify as under:-

S.No.	Clarification sought from INs/Billing centers	Proposed Clarification
1	Special benefit (2) in new plans can't have a continuous full talk time TOP-UP in North Zone and East Zone.	<ul style="list-style-type: none"> <li>For North Zone and East Zone the Full talk time top-up with New minute and second plans is as follows:-                             <ul style="list-style-type: none"> <li>For Top-UP denomination of Rs.200, Rs.250, Rs.300, Rs.400, Rs.500, Rs.550, Rs.1000, Rs.1100, Rs.2000, Rs.3000 &amp; Rs.5500</li> <li>This is a temporary arrangement till the "Full talk value with all Top-Ups of more than or equal to Rs.200 " becomes feasible in INs.</li> </ul> </li> </ul>
2.	What will be the base tariff for the data plan or other plans which now have General plan or Minute plan as base plans?	<ul style="list-style-type: none"> <li>All the plans like Data plan, CTop-Up plan, Test plan, DPV3299, DPV2299, Rs.DPV1251, bundling plans or any other plans having base tariff of Minute plan or General plan or New General plan, will have base tariff of "New Per minute plan" for new activation/extension from 01.08.2014.</li> </ul>
3.	In East Zone self care portal any five F&F is not feasible for STV97?	<ul style="list-style-type: none"> <li>For East Zone only - The 3 on-net F&amp;F number and 2 off-net F&amp;F numbers will be allowed in F&amp;F STV97.</li> <li>This is a temporary arrangement till the feature of Any 5 F&amp;F number becomes feasible in East Zone.</li> </ul>
4.	Implementation of STV 97 in Huawei IN is possible but restriction of FFM key word is not technically feasible in IN (As per Huawei Engineer Remarks). Partial modification is required for implementation of STV 97 w.e.f 01.08.2014	<ul style="list-style-type: none"> <li>FFM keyword is not restricted only for Friends and family facility of STV97, the same keyword may be used for F&amp;F facility in any other circle based plans also.</li> </ul>
5.	In Kerala circle Denomination 36 and 37 are not vacant, whether Kerala circle can take values in the range of +/-Rs.3/- or Rs.5/-	<ul style="list-style-type: none"> <li>No, circles are not allowed to take value in range of +/- Rs.3 or Rs.5 for Plan voucher Rs.36 for new per minute plan and Rs.37 for new per second plan. The circles are requested to adjust the existing circle STVs accordingly.</li> </ul>
6.	Whether any freebies is associated with plan voucher for validity extension and migration	<ul style="list-style-type: none"> <li>At the time of validity extension and migration, the freebies in the form of special benefit(2) of full talk value on Top-Up of Rs.200 or more or on selected Top-ups only as per feasibility condition is given in new plan of Rs.36 (per minute plan) and Rs.37 (per second plan). No other freebies is given with plan voucher Rs.36 and Rs.37 for validity extension and migration as of now.</li> </ul>

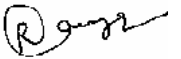
2. All other terms and conditions will remain same.
3. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made to generate adequate response.
4. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
5. This circular is issued based on approval of ECT vide Approval No. - 1591 dated 31.07.2014 in P&P-CM cell file No. 3-38/2009/P&P-CM(Pt.II). Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi on hqcm.pp@gmail.com, hqcm\_pp@bsnl.co.in

  
(N. S. Dhami)  
AGM (T&C-CM)

To  
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary updation in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10) OL Section –for Hindi version.
- 11) Guard file.

  
(Rakesh Arya)  
Uy. Manager (T&C-CM)